Three County CoC & Safe Housing Alliance (SHA - formerly known as NASH)

**Planning Meeting: Coordinated Entry Expansion for Survivors**

**Thursday, March 24, 2022 @ 12 - 1:30pm**

**Minutes**

Virtual meeting Zoom link:

<https://us02web.zoom.us/j/83065681790?pwd=WGU5TFE4N0RUS05Ya20xRkQyc3p2QT09>

**Planning goals**

* Provider engagement and strengthened partnerships.
* Training and understanding of the CE system, to support the expansion project goals and meet the specific needs of populations with a history of violence.
* Possible housing partnerships for future CoC funding applications.

**Present:**

Erin H (EFC); Sonya S (EFC); Jay L (Eliot); Betsy S-J (APP); Beth F (GFI); Michele L (3COC); Teri K (3COC); Wyanet T (NASH); Kris B (NASH); Jane R (Construct); Becky L (Salasin); Danielle H (ICAPP); Jane L (DTA); Nancy A (ICAPP); Keleigh P (3COC); Shaundell D (3COC); Kathy K (LH); Kim B (BCRHA)

**Agenda**

12:00 - 12:15pm – Welcome and introductions.

12:15 - 12:30pm – SHA: Recap of previous collaboration

* Relationships developed
* Trends in the information shared (needs, gaps, strengths, opportunities)
  + AIM: Lay Groundwork for Systemic Change
    - Begin dialog across systems to strengthen understanding of intersections
    - Identify strengths and gaps in safe equitable access to housing
    - Provide opportunity to coalesces around a shared safe housing system
  + Project activities
    - Steering committee:
      * Meetings w/Key leaders from both systems in the four-county region
    - Community convening:
      * Critical conversation with broad group of invested community members
    - Stakeholder interviews:
      * One-on-one semi-structured conversations to help paint broad-brush picture of current systems
    - Training elements
      * National context, research around best practices, and survivor testimonial
  + Things that emerged
    - Not enough DV-specific housing options, especially for BIPOC and LGBTQ survivors
    - Providers in the two service delivery systems cooperative but largely siloed
    - Substantial capacity issues within some provider organizations
    - Some state systems not working well for survivors
    - Housing navigation and services to support housing retention often unavailable
    - Shortage of affordable housing made worse by COVID and Landlord discrimination against BIPOC, immigrants, and LGBTQ folks
  + Optimism, openness to new strategies
    - Some providers have begun implementation of best practices to respond to these challenges. There is a high level of optimism, a general sense of goodwill between sectors, and strong agreement that change is needed.
* Benefits of ongoing partnerships for victim service providers (VSPs), housing/homeless (H/H) providers, and survivors)

CoC: Presentation on the Coordinated Entry (CE) expansion project (why and what)

* Framing CE – level setting (*see attached power point)*
  + Our work is to create a housing first model
* CE process with non-VSPs
* How the process is currently working for survivors
* Current data collection

SHA: Complexities (*see attached powerpoint.)*

* VSP data collection and reporting
  + Integrating DV/SA into CES
    - Safety is paramount
    - VAWA and security concerns may prevent complete integration
  + Data Collection and reporting
    - Who will have access
    - What will be accessed
    - When will things be shared
    - Why things are being shared
    - How things are being shared
    - And how is the information stored
    - The higher the access the higher the risk
    - Leave out Unique identifiers
    - Use code names
* Safety and confidentiality throughout CE
  + OVW, FVPSA, and HUD;
    - Prohibit VSPs from entering personally identifying information (PII) into shared databases or disclosing PII w/o a ROI after a thorough conversation that helps the survivor consider the implication of releasing such data (Informed Consent)
      * Informed Consent:
        + Transparency
        + Before/During/After
        + Who is doing what
        + Next steps
        + Why they are asked
        + Why they have to jump through hoops
        + What are the consequences of opting out of sharing certain information
        + Be as restrictive as possible
        + Time limited

1 year signed release are not a good idea

* + - * + Be very specific
      * Identifiers
        + Stickers
        + Hair color
        + Height
        + # of children
        + Tattoos
        + Etc…
  + Honoring Confidentiality
    - Survivors control over their information is key to authority and safety
    - Legal protections are in place at the state and federal levels
    - Implement virtual and mobile access opportunities (safer) locations
      * Make sure to offer more options
      * Mobile
      * Phone
      * Virtual
      * Different locations
    - Identify and respond to any potential breaches of confidentiality within your orgs, other programs, and throughout all CE and referral processes
      * Finding out confidentiality practices for all agencies involved
      * Have conversations
      * Partnerships/collaborations opens up options
      * Provides all around safeguards around confidentiality
      * Invite direct disclosure, awareness
        + Trust building
    - When in doubt – ask survivors. They are the experts of their lived experiences

SHA: Recap/discussion of last fall’s training

* Summary of trainings and best practice highlights
* If you attended, what resonated? What questions, feedback, or concerns came up for you or your staff?
* When considering best practices, what concerns do you have about the way the 3 County CE system currently works for survivors? (What’s going well, and what concerns do you have in terms of (accessibility, safety, effectiveness, etc?)
* Topics for upcoming/next meeting(s)
  + NASH to share Safety Planning toolkit
    - Which includes protocols to say certain things

Review of next meeting agenda (scheduled for **April 7, 2022 @ 3 - 4:30pm**)

* Deep dive presentation of the CE Expansion Project
* Discussion/brainstorm: to better serve survivors, what changes or enhancements are needed in your own and in each other’s sector?
* Review necessary decisions to be made for next steps
  + Navigator positions: location and accessibility
  + Referral, assessment, and data-sharing within necessary VSP privacy protections
* Recap w/Kris
  + discussion about the recap that Kris did
    - JAM board activity to get thoughts